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April 20, 2026

Emotional Support Animals for Serena Malone DOB 05/19/2000

To Whom It May Concern,

Serena Malone's mental health has been evaluated and reviewed. I am familiar with the patient's symptomology, history and limitations imposed by their disability.

Serena Malone has been diagnosed with Generalized Anxiety Disorder and PTSD. This diagnosis substantially limits one or more of my patient's major life activities. This diagnosis meets the definition of disability under the Americans with Disabilities Act, the Fair Housing Act, and the Rehabilitation Act of 1973 §504.

In order to help reduce impairment and alleviate difficulties as a result of Serena Malone's diagnosis, I am recommending emotional support animals to accompany them. Reasonable accommodations should be given to Serena Malone and they should be allowed to live with their emotional support animals. Serena Malone has two dogs that each serve a distinct purpose in helping to alleviate symptoms on the conditions listed above.

This letter meets the legal requirements under the (Title VIII of the Civil Rights Act of 1968)), Section 504 of the Rehabilitation Act of 1973, Pub. L. No. 93-112, 87 Stat. 394 (Sept. 26, 1973), codified at 29 U.S.C. 5701 et seq.), the Americans with Disabilities Act (Americans with Disabilities Act of 1990, Pub. L. No. 101-336, 104 Stat. 328 (1990). and The Department of Transportation (DOT) 14 CFR Part 382 "final order" (12/02/2020)

Any assessment of the appropriateness of the emotional support animal's behavior is beyond the scope of the practice of the evaluator. This assessment and accommodations are valid for one year from the date of issuance. The pet owner assumes all responsibility for the training, safety, cleanliness, health and conduct of their animals at all times.

Theodore, Dog, Chow Chow, 70 lbs.

Eleanor, Dog, Chow Chow, 55 lbs.

Sincerely,



Darren Rafel, LCSW CA License #112127 NPI #1629605142

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